**Survey Folder Overview – Multilingual Mental Health Chatbot Project**

This document explains the contents and purpose of the **survey folder** included in this submission. The folder contains materials related to the human evaluation of the multilingual mental health chatbot developed for the COMP8420 course project.

### **📁 Files Included in the Survey Folder:**

**1. Planning – Multilingual Mental Health Chatbot User Feedback Survey.xlsx**

* This file outlines the full structure of the survey design.
* It includes:
  + Target user group definitions
  + Question content organized by survey blocks (Block 1–6)
  + Routing logic for each respondent type
  + Question types and Likert scale details
  + The final survey link used during deployment
* It provides full transparency of the survey design for reproducibility and evaluation purposes.

**2. Survey Responses – Multilingual Mental Health Chatbot.xlsx**

* This file contains all the responses submitted by survey participants.
* It includes feedback from three target groups:
  + General users
  + Users currently receiving mental health treatment
  + Mental health professionals
* The data is structured according to evaluation blocks (e.g., interaction quality, cultural adaptation, clinical relevance).
* This dataset will be used for analyzing chatbot performance based on human feedback.